Dragon Quick Reference Guide
(Brought to you by the Informatics Training Team)

Trouble Shooting

PROBLEM	ACTION
Dragon isn't working	Check green light is visible on Dragon bar? Is Microphone connected / set-up correctly?
If the quality of Dragon dictation reduces, you can activate the Launch Accuracy Tuning **Beware** – this will slow down the <u>whole laptop</u> for approx. 30-60 minutes	**Hover** on Dragon bar Click **Audio** Click **Launch Accuracy Tuning** Acoustic and Language Model Optimizer screen displayed Click **Go** **Follow** screen prompts…
Support Process	Look at Quick Reference Guides Ask a Super User Use the Dragon Help Functionality
Dragon suddenly starts making dictation errors	Close down Dragon and Re-open Use Backup / Restore Functionality Use the "Read Text to Improve Accuracy" functionality in Audio i.e. **Hover** on Dragon bar Click **Audio** Click **Read Text to Improve Accuracy** **Follow** screen prompts…
Dragon isn't recognising words	Say "Open Vocabulary Editor" and add required word/s