Removing CPA Clients from a HCP Caseload



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Overview

When you are added as a CPA Co-ordinator for a Client in Rio the Client will display on your Caseload in blue.

The Client will remain on your Caseload even if their referral is discharged until you complete a Discharge Review

Firstly Record a Discharge Review:

- Open the Client's Clinical Portal-Client's View screen
- Click the Mental Health folder (Navigation pane to the right)
- Click the **CPA Review** link
- The CPA/Standard Care Management Reviews screen will display
- Click the <u>Schedule CPA Review</u> link (bottom of screen)
- Complete the Intended Duration, Review Date/Time & Location fields
- Click the Save button (bottom of screen)

An Information prompt will display

• Click Save Without an Appointment

Secondly Complete the Discharge Review

The Scheduled review will now display at the top of the screen

• Click the green Outcome this review button



- Complete the CPA Review screen to reflect your interaction with the Client
- You MUST complete all Mandatory (pink) fields

Locate the General Details section

- You MUST select a Review Type of Discharge
- Tick to Validate the review
- Click Save (bottom of screen)

The Discharge Review is now complete and the Client will be removed from your Caseload

