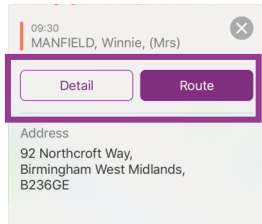
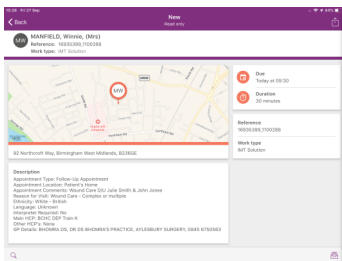


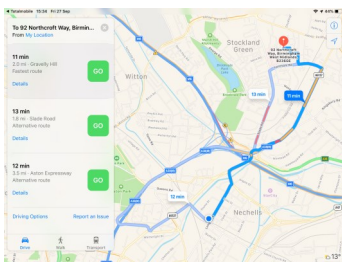
Detail & Route



Tap **Detail** to open the Visit



Tap **Route** to open Maps and get directions to the Visit



Location Services

If you are unable to access Maps, the **Location Services** may be turned off


Location Services Off

Turn on Location Services in Settings > Privacy to allow Maps to determine your current location



Tap **Settings**  from the **Home** screen



Scroll down and tap **Maps** 



Tap **Location** 



Tap **While Using the App** so it is ticked



ALLOW LOCATION ACCESS

Never

While Using the App

Birmingham Community Healthcare 
NHS Foundation Trust



Total Mobile



Locations

Quick Reference Guide

- This guide will help you to:
- View Visit Locations & Details
 - Use Map Navigation
 - Update Location Settings

For help using the Total Mobile App contact:

Digital Skills Training Team
ITT@bhamcommunity.nhs.uk
0121 466 7212

For help with devices or network issues contact:

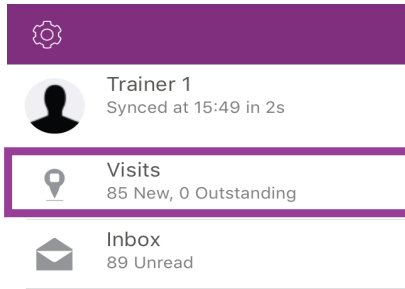
Service Support Team
0121 466 7111



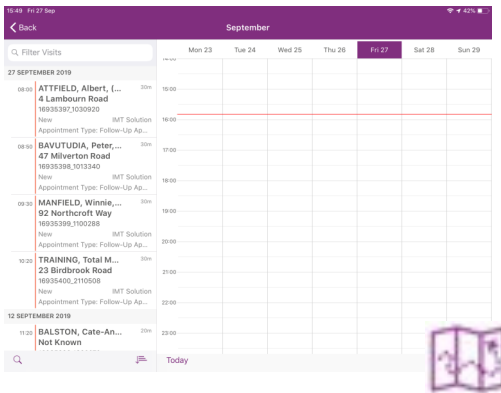
Total Mobile—Visit Locations & Location Settings

The **Visit Location** screen in Total Mobile displays the **location** of **Todays** visits on a map and allows the user to preview, open and get directions to the visit

The Visit Location Screen

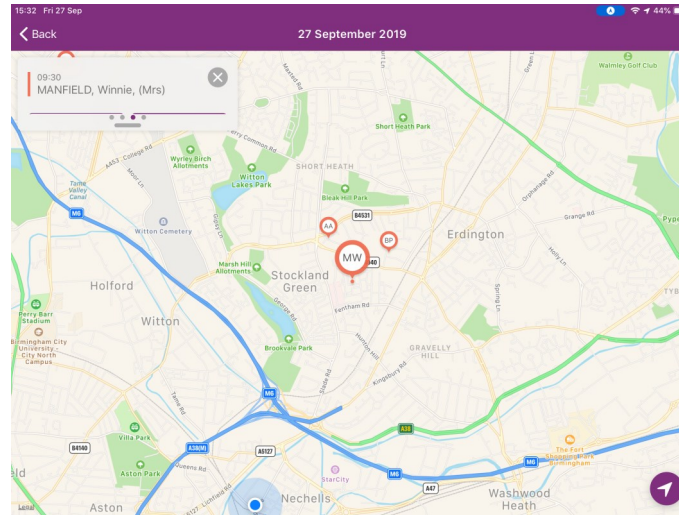


To access the **Visit Location** screen, select **Visits** from the Home screen

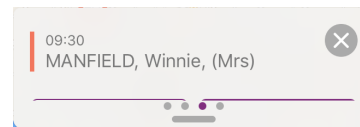


Click the **Visit Location** icon (bottom right corner of the screen)

Viewing Visit Locations



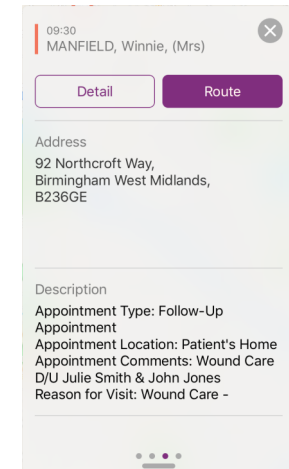
The **Visits** will display on a map with the **Clients** initials to indicate who the visit is with
Your location will display as a **blue dot**



The **Clients** name will display in the **top corner** of the map view

Viewing Visit Information

Tap the **Client's** name to expand their details and see more information about the visit



Swipe the visit details to view information about each visit in turn



Note the **Appointment Comments** section