

Palliative Support Telephone Calls

CRIB SHEET

Hi My name is I am calling from your District Nursing team for your support review. Due to what is happening with COVID 19 I am going to do this over the phone today and support you as I can.

- How are you?
- Have you noticed any changes in your condition? Tell me a bit more about that?
- Are you in any pain? Tell me a bit more about that?
- Are you okay with your medications?
- Tell me about / let's talk about your eating and drinking?
- Tell me about/ let's talk about your bladder and bowels?
- Tell me about/ let's talk about your mobility?
- Are you managing to take care of yourself? Or do you have support?
- Do you have any other concerns or worries we haven't touched on?
- When would you like us to contact you again?

Please stay safe and follow all the advice the government are setting out.

Any concerns you can call the nurses on 03005551919 Option 1

After the call;

- ✓ Report any concerns to registered nurse on duty to act upon
- ✓ Document discussion- evaluation sheet / RIO
- ✓ Ensure team are aware of when next scheduled contact is- if unsure discuss with registered nurse and agree a schedule

