

S	Situation: I am a community nurse calling from the patient home as i am concerned that the following obs are abnormal: BP, Pulse, O ₂ , resp, Temp, conscious state and NEWS score
B	Background: Patient was recently discharged from hospital following..... (diagnosis) Patient condition has changed in the last.....(days, hours) Their current set of obs are..... Their normal baseline obs were..... Normal condition is..... (alert/drowsy/confused/pain free)
A	Assessment: I think the problem is.....if its SEPSIS then say so.....state source of infection/current antibiotics if any OR i am not sure what the problem is but the patient is deteriorating and i am very worried (unexpected deterioration)
R	Recommendation: I need you to send a paramedic.....ask if there is anything else you can do in the mean time eg: repeat obsnything I need to do in the mean time? e.g. stop the fluid/ repeat the observations

NEWS2 score	<i>Clinical response- Always consider patients total NEWS2 score in relation to their normal baseline NEWS2</i>
0	<ul style="list-style-type: none"> Continue routine NEWS2 monitoring as clinically indicated
Total 1-4 A score of 3 in single parameter is a red flag. Consider sepsis and complete screening tool.	<ul style="list-style-type: none"> Repeat clinical observations and monitor NEWS2. If patient continues to deteriorate, call 999 and remain with the patient. If patient remains stable, consider escalating a to senior clinician by calling UCR (urgent community response) via 0300 555 1919 (Option 2): Advanced Clinical Practitioner (ACP). Agree with senior clinician for advice/ actions to be taken. Inform next of kin. (NOK) If Cardiac arrest or stroke suspected, this is a medical emergency. Ring 999 immediately. Escalate and document using SBAR (Situation/ Background/ Assessment/ Recommendation) informing baseline NEWS2 and NEWS2 on escalation and cause of deterioration.
Total 5 or more urgent response threshold. Consider sepsis screening tool	<ul style="list-style-type: none"> As above. Immediate clinical review/advise required. Use clinical judgment and escalate to ACP or 999 and remain with the patient. Inform NOK/ carer of suspected deterioration Document using SBAR.
Total 7 or more Emergency response threshold	<ul style="list-style-type: none"> Blue light transfer- Call 999 and remain with the patient. Using SBAR pre-alert ambulance with NEWS2 baseline and score on escalation and suspected cause of deterioration. Inform NOK/ carer.