

# Right Help, Right Time

Delivering effective support for children and families in Birmingham.



**Birmingham's threshold guidance 'Right Help, Right Time' has just been updated.**

The new guidance is now [available to download](#) to your phone, work computer and other electronic devices, or if you prefer you can print off a hard copy. The new version replaces the December 2021 version (with a light blue cover). The refreshed 'Right Help, Right Time' is essential guidance for everyone who works with children, young people, and their families in Birmingham.

## What's New:

- Refreshed comprehensive indicators in the layers of need
- New 'Contents' section
- Greater emphasis on sharing information to safeguard children
- Enhanced guidance on Children Out of Sight and Children who are Electively Home Educated
- Enhanced information alongside 'Right Help, Right Time' relating to learning disabilities
- Details on how to resolve professional disagreements about Safeguarding Children (previously 'Resolution and Escalation' policy)
- The content reflects the latest Working Together guidance

## Included within the guidance are links to:

- Family Connect Form(s) and Early Help handbook
- Request for Support Form
- Child Exploitation screening tool
- Early Help Assessment and Our Family Plan information
- Information sharing guidance from the ICO and DfE
- Children with disabilities policy
- Resolution of Professional Disagreements Policy

**A special thanks**  
to staff from our  
partner agencies  
who have devoted  
time to refresh this  
important  
guidance!

**Download your copy**

**Watch our video to find out why Right  
Help, Right Time is so important –  
from the people who matter most!**

