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Overview

The Electronic Prescription Service (EPS) Prescription Tracker allows prescribers and/or dispensers to check the status and location of a prescription.

Logging into the Electronic Prescription Tracker

Users **MUST** have their smartcard authenticated to access the EPS prescription tracker.

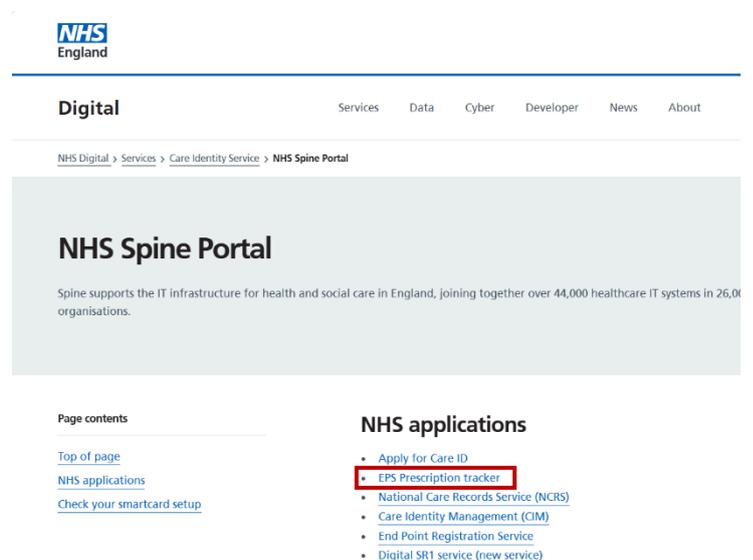
- Insert **Smartcard** into Smartcard Reader
- Enter smartcard **PIN**
- Select **OK**
- Select your **Role** (if required)
- Select **OK**

The NHS Applications screen will load

- Select **EPS Prescription Tracker**

You will be prompted to Select your login method

- Select **Smartcard**
- Select 



(Note: The prescription tracker URL: <https://portal2.national.ncrs.nhs.uk/prescriptionsadmin>)



Searching for a Prescription

Find By Prescription ID: search by entering or copying and pasting the prescription ID from the clinical system or prescription token

The "Prescription ID" uniquely identifies each prescription within the EPS. The ID is printed as a barcode and as text on prescription tokens. Enter the ID exactly as it is printed on the prescription token, including the '-' characters

Or

Enter Prescription Details: If you do not have the unique Prescription ID then you can search for a patient's prescriptions using the date range search and the patients' NHS number. The Prescription Version search allows you to search for electronically signed EPS R2 prescriptions, only EPS R1 prescriptions (where the FP10 remains the legal prescription) or all prescriptions.

Entering a date range and ticking the 'My Site' box will show you information regarding all the electronic prescriptions for your site within that date range

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Accessibility Privacy and cookies

Select 

The Prescription and Dispensing Details screen will display detailing the status of the prescription

Message	Sent Date	Organisation	From Status	To Status
Prescription upload successful	01-Feb-2017 15:45:11	RHM	None	Future dated prescription
Updated by Urgent Admin Batch worker: Batch make prescription available for nominated download for issueList=[1]	29-Jul-2017 01:00:02	SpineInfernalSource	Future dated prescription	To be dispensed